



It is Dyer & Butler policy to use our technical expertise and experience to help identify and meet our customer's requirements.

Dyer & Butler operate and maintain a documented Company Management System which is registered as meeting the requirements of BS EN ISO 9001:2008.

To achieve this policy the Company will establish objectives and targets on an annual basis. These objectives and targets are geared towards maintaining a cycle of continual improvement throughout our scope of operations.

All objectives and targets will be approved by the Board of Directors and these will be reviewed on a monthly basis to monitor progress and allow for corrective action and improvement to be taken as necessary.

It will be the responsibility of all employees to implement the requirements of this policy by adhering to the procedures contained within the Company Management System.

The Company Management System is not subject to approval by our customers. However, when required to by contract requirements, a suitable Project Management Plan will be prepared to meet the specific quality requirements imposed by the contract.

Signed – ..

P R Hobbs, Managing Director

Dated – January 2011

Date of next review – January 2012